

Chief Policy and Strategy Officer Job Description

Job Description

The Christchurch Call Foundation exists to coordinate the Christchurch Call's work to eliminate terrorist and violent extremist content online.

The Christchurch Call is a key part of the response to the March 2019 attacks on the Christchurch mosques. The voluntary commitments in the Call are now being implemented by governments and online service providers, working within a multi-stakeholder community. The Call is now supported by 56 governments, 19 online service providers, 12 partner organisations, and an Advisory Network of around 50 civil society organisations and researchers.

The Christchurch Call Secretariat leads and coordinates the Foundation's work on implementation of the Christchurch Call to Eliminate Terrorist and Violent Extremist Content Online.

Role Purpose

The Chief Policy and Strategy Officer leads the policy team, sets the strategic policy direction, driving the overall policy and strategic initiatives of the Foundation and influencing global policy.

Key Accountabilities

Strategic and Policy Leadership

- Partner with the Chief Executive to set the strategic and policy direction of the Christchurch Call Secretariat.
- Develop and implement strategies to influence global policy in support of Christchurch Call objectives.
- Provide thought leadership on complex, ambiguous policy issues with significant sensitivity and risk.

Policy Prioritisation and Execution

- Assist the Chief Executive and Chief of Staff in prioritising capacity among competing policy priorities, leading complex policy projects and programmes as needed.
- Ensure the effective delivery of policy products that enable timely and effective decision-making.

Interagency and External Collaboration

- Lead and coordinate interagency and external collaboration efforts, representing the Secretariat in international forums and influencing global governmental policy development.
- Build strong relationships with global stakeholders to drive the strategic agenda for critical resilience and Christchurch Call issues.

People Leadership and Development

- Coach, mentor, and develop Policy and Strategy team members, enhancing individual and collective capability and quality.
- Foster a positive work environment prioritising employee wellbeing, safety, and professional growth.

Complex System Expertise

- Understand the intricacies of the Christchurch Call system, including its challenges and opportunities, to facilitate informed decision-making.
- Align stakeholders within the system to establish consensus on desired outcomes and objectives.

Policy, Legal & Regulatory Understanding

- Understand current mechanisms and levers of policy, legal frameworks, and regulation to inform decision-making.
- Identify weaknesses or fail points within existing policies and regulations, framing these as opportunities for change.
- Advocate and lobby for policy and regulatory changes, leveraging expertise to mobilise support and effect meaningful transformations.

Complex Stakeholder Engagement and Communications

- Build trust and foster relationships with global stakeholders, leveraging connections to influence decision-making and drive collaborative efforts.
- Employ diplomatic strategies to subtly influence focus and behaviours among stakeholders.
- Cultivate advocacy and support for the mission, effectively articulating the importance of the cause and rallying stakeholders behind shared goals.
- Nurture and maintain relationships with global investors, funders, and other strategic partners to advance organisational goals.